

Moulton Kitchens Ltd. Privacy Policy

Privacy Policy

Moulton Kitchens and Moulton Kitchens Northampton are trading names of Moulton Kitchens Ltd. (we, us and our), are committed to protecting and respecting the privacy of anyone using www.moultonkitchens.co.uk (our site(s)) or linked social media channels.

You or your means the person, firm, company or organisation browsing or using our site(s), whether as a guest or a registered user.

This policy, together with our Terms of use, Cookie Policy and any other documents referred to on it, sets out the basis on which any personally identifiable information (personal data) we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the Act) and EU General Data Protection Regulation (GDPR), the data controller is Moulton Kitchens Ltd. Jubilee House, 32 Duncan Close, Moulton Park, Northampton, NN3 6WL.

Any changes we may make to our privacy policy in the future will be posted on this page. Please check back frequently to see any updates or changes to our privacy policy.

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What personal information do we collect from you?

Whether you are downloading or ordering a brochure, or booking a design appointment with us, we will ask you for

- your name
- your postal address
- your telephone number
- your email address

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. For more information on IP addresses, read our Cookie Policy.

We may also collect sensitive personal information, where reasonably required, to ensure we comply with our legal requirements.

We may collect and process the following personal data about you:

- Information that you provide to us by filling in forms on our website
- In the course of supplying our goods to you
- If you contact us, we may keep a record of that correspondence
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them
- Details of your visits to our websites including, but not limited to, traffic data, location data, weblogs, and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access

How personal data is collected and why we need it

We collect data on our website via the following forms:

Design appointment requests

We need your name, postcode, phone number and email address so that we can process your request. If you consent to us doing so. We may also advise you of any offers, promotions and

news we think you would be interested in via email if you consent to us doing so. You will be able to unsubscribe from this activity at any time.

Who do we share personal data with?

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- To allow you to participate in interactive features which are sponsored or supplied by third parties
- In the event that you purchase a product or products from us or request further information regarding specific products. We will pass your information to assist access to the requested information or delivery of the product or products to you.
- In order to perform our contract with you, we may also need to share personal data with third parties such as payment providers, suppliers, postal service, other delivery organisations and installers, and online appointment hosts, in order to assist in the delivery and performance of the goods and services you have ordered.
- We may also publish your feedback on our Website and in other marketing materials (subject to obtaining your prior consent where necessary)

If our business or substantially all of its assets are acquired by a third party, in which case personal data held by us about our clients and customers will be one of the transferred assets.

If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect our rights, property, or safety, our clients, customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

Where your personal data will be stored

All information you provide to us is stored on our secure servers. In the unlikely event that information is stored locally, it is protected via hard drive encryption and password protection.

How we protect your personal data

All the information you give us is protected by a secure server. The secure server software SSL (Secure Socket Layers) encrypts all information you enter before it is sent to us. The information is only de-encrypted when it reaches our server.

We also have a Firewall (security software) in place to protect our internal information from the Internet.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site(s); any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. If you do not want us to contact you with information about our products or services, please email us on sales@moultonkitchens.co.uk or call us on 01604 385050.

If you have been offered and subscribed to any of our marketing emails, you have the right to unsubscribe at any time, please email us on sales@moultonkitchens.co.uk or call us on 01604 385050.

Under the GDPR, you have the right to request a copy of the information that we hold on you. If you would like a copy of all the personal data we hold about you, email us at sales@moultonkitchens.co.uk, or write to us at the following address: Moulton Kitchens Ltd, Jubilee House, 32 Duncan Close, Moulton Park, Northampton, NN3 6WL.

We are required by law to retain your personal data for as long as is reasonably necessary to comply with our statutory and contractual obligations. The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act.

How to contact us

If you have any requests concerning your personal information or any queries with regard to these practices, please contact:

By email: sales@moultonkitchens.co.uk

By post: Moulton Kitchens Ltd, Jubilee House, 32 Duncan Close, Moulton Park, Northampton, NN3 6WL.

By phone: 01604 385050